

Mr Priyansha Mahajan
 House (Resi) 428 E-Block
 Ranjit Avenue
 Nr.Verka Booth G.P.O
 Amritsar Amritsar
 Punjab - 143001
Connect Phone No. 01835050309
AMRIT_03424_64

Account Number 2196085
 Bill Number 23541238
 Bill Date 16-Sep-2011
 Bill Period 16-Aug-2011 to 15-Sep-2011
Due Date 01-Oct-2011
 Credit Limit 1,500.00

Your Bill Summary ਤੁਹਾਡੇ ਬਿਲ ਦਾ ਸੰਖੇਪ

Previous Balance ਪਿਛਲਾ ਬਕਾਇਆ	Payment Received ਪਿਛਲਾ ਭੁਗਤਾਨ	Payments Outstanding ਬਕਾਇਆ ਰਕਮ	Total Current Charges ਇਸ ਵਾਰ ਦੀ ਕੁਲ ਰਕਮ	Amount Payable	
				By Due Date ਮਿੱਥੀ ਮਿਤੀ ਤਕ ਅਦਾਇਗੀਯੋਗ ਰਕਮ	After Due Date ਮਿੱਥੀ ਮਿਤੀ ਤੋਂ ਬਾਅਦ ਅਦਾਇਗੀਯੋਗ ਰਕਮ
961.00	900.00	61.00	603.34	664.00	719.00

1. Monthly Charges / mwisk ikrwieAw	597.00
2. Usage Charges / vrqoN dl rkm	42.52
3. Discounts / ifskWaUt	-42.52
4. Other Charges / hor Krcy	0.00
5. Adjustments / AyfjstmyNt	-50.00
6. Taxes / kr	56.34
7. Current Charges / ies vwr dl rkm	603.34
8. Late Fee Charges (Incl. of Taxes) / lyt & ls rkm	0.00
9. Total Current Charges / ies vwr dl ku'l rkm	603.34

Non Stop Jokes
 by Comedy
 Artistes on
COMEDY PORTAL!
Dial : 58000
 Tariff: Rs 2 Daily Rental with 50p/min Browsing Charges

Amount payable by due date

ਮਿੱਥੀ ਮਿਤੀ ਤਕ ਅਦਾਇਗੀਯੋਗ ਰਕਮ

664.00

Payment to be made at any of the listed Connect Collection Centres or Drop Boxes, by Cash/Crossed Cheque/DD,
 drawn in favour of **Quadrant Televentures Limited. A/c No: 2196085.** Payments received till 15/09/2011, are reflected in this bill.

- * Connect Zoom Broadband Plans
- * Go Green Go Paperless
- * Non Stop Jokes by Comedy Artists on Comedy Portal
 Dial: 58000, Tariff: Rs. 2 Daily rental with 50 P/min.
 browsing charges
- * For Bill Enquiry call our TOLL FREE number 1929 after
 20th of every month.

Did you know?

- That 5,00,000 virus exist to date and more than a hundred new viruses are created everyday.
- A virus can access and misuse your account numbers, passwords and key database or even result into a system collapse.
- Your anti-virus needs to be updated regularly to protect against latest security threats.
- A free anti-virus cannot protect you against most of the threats during net surfing.

Connect Security Solutions Anti Virus
 to purchase go to connectzone.in/shop

F-Secure

Connect Phone No.: 01835050309
 Account Number : 2196085
 Invoice Number : 23541238
 Invoice Date : 16-Sep-2011
 Due Date : 01-Oct-2011

Amount Payable By Due Date : 664.00
 Amount Payable After Due Date : 719.00

Cheque / DD No.	Date	Bank and Branch	Amount(Rs.)

For payments through Cheque/DD, you are advised to make the payment atleast two days prior to the Due Date.

Please do not forget to mention your Connect A/c No. and Connect Phone No., behind your cheque also.

QUADRANT TELEVENTURES LIMITED (Formerly known as "HFCL Infotel Limited")

Regd. Office : Autocars Compound, Adalat Road, Aurangabad 431005, Maharashtra.

Corporate Office : B-71, Phase - VII, Industrial Focal Point, Mohali 160055, Punjab.

Service Tax Regd No. AABCT2862RST002 PAN AABCT2862R Classification Service Category: Telecommunication Services.

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Bill Terms and Conditions

1. Bill Payments can be made, at any designated centers as mentioned below, by Cash / Crossed Cheques / Demand Drafts / Pay Orders / Credit Card drawn in favour of QUADRANT TELEVENTURES LIMITED.
2. No part payments, postdated cheques or outstation cheques will be accepted.
3. The company shall not be responsible for any delay / non-receipt of bill.
4. In case any charges are disputed in the bill, the customer shall intimate CONNECT in writing, within 7 days of receipt of the bill. In case of non- receipt of such information, it shall be presumed that the charges have been fully accepted. The customer shall however pay all charges on or before the due date to be entitled to raise any disputes. Any disputes and differences arising between the customer and the CONNECT in terms of this agreement will be referred to the sole arbitration of the person appointed by the Chief Executive Officer, CONNECT. All disputes would be gone into, tried and decided within the exclusive jurisdiction of the Chandigarh alone, to the ouster of any other place, which might have jurisdiction.
5. The company may revise its charges at any time at its sole discretion.
6. The company reserves the right to disconnect the service in whole or in part for non-payment of bill amount by due date, without any prior notice. Notwithstanding anything, this bill itself shall be deemed as notice for suspension/disconnection in case the payment is not made by the due date. Rentals as applicable in connected state shall continue to be payable.
7. Dishonour of cheque would be deemed as non-payment of respective bill and consequences of non-payment of bill would follow without any notice to that effect from Connect. Cheque dishonoured will incur a charge of Rs 200/-
8. The company will not be liable for consequential loss or damage or third party claims resulting from disconnection of service for non-payment or delay in payment of bills.
9. The Company has the sole prerogative to fix the credit limit, which may be subject to variation as per company's discretion, and the service may automatically be barred in case the subscriber exceeds his credit limit. However in case due to any reason whatsoever, automatic barring is not done after the credit limit exceeds, the subscriber shall still be liable to pay the outstanding and it shall not be construed as any waiver. The subscriber shall be liable to make timely payments by due date even though prior to the expiry of the credit limit failing which the company shall have the right to bar the OF facility. It is further agreed that the subscriber doesn't have any right to challenge any barring done in this regard and services shall be restored only after full settlement of the outstanding.
10. The company shall, at its own discretion, reconnect the service upon full settlement of outstanding dues after payment of a specified reconnection charge. If a subscriber does not get the telephone reconnected within 90 days from the date of disconnection, the connection will be terminated and may not be restored thereafter, however, despite termination CONNECT shall be entitled to recover its dues from the security/advance deposited by the subscriber and the instrument installed.
11. In case of delayed payments, a late payment charge (LPC) will be levied along with the bill, as per the following schedule:

Bill Amt. Payable (Rs.)	Upto Rs.1000	Rs. 1000- Rs.2000	Rs. 2000- Rs. 5000	Rs. 5000- Rs.10000	Rs. 10000- Rs.20000	Rs. 20000- Rs. 50000	Above Rs.50000
LPC (Rs.)	Rs.50	Rs.100	Rs.150	Rs.200	Rs.400	Rs.1000	Rs.2000
12. The company reserves the right to apply a monthly credit limit for all call charges incurred by the subscriber and ask for interim payment for all charges and/or suspend access to the services, in whole or in part, if this limit is exceeded.
13. Statutory service tax, which is presently @10.30% would be charged extra & may increase or decrease as per Government notifications.
14. For change of address, please call help line 1920 or mail at customer-care@infotelconnect.com.
15. All terms & conditions of the Subscriber Agreement Form are also applicable.
16. Any other terms & conditions entered into, at the time of opting for a tariff plan, are also applicable.

17. **Customer Information Box**
 - 17.1 There will be no Migration fee for migrating to any tariff plan.
 - 17.2 There will be no increase in any item of the tariff for six months from the date of enrolment under a tariff plan.
 - 17.3 No charge will be levied for any service without the subscriber's consent.
 - 17.4 Refund of the security deposit for providing telephone connection service will be made within sixty days of closure of the telephone connection. After sixty days interest @10% will be paid for the delayed period.
 - 17.5 Model calculation of financial implication of tariff plans are available under 'Product & Services' heading in company's website. www.infotelconnect.com

CITY	CASH & CHEQUE PAYMENT CENTRES	CHEQUE DROP IN BOXES (ALL ATMs of ICICI)
AMRITSAR	CONNECT Office - Ranjit Avenue, AMRITSAR	Punjab Time Center - Hall Bazar, AMRITSAR
	CONNECT Collection Point, Connect node no.28, Near kali mata mandir,bazar tunda talaab,shakti nagar chowk, AMRITSAR	Allied Telecom - katra Ahluwalia, Near Golden Temple, AMRITSAR. Satguru Medical store , Gali Opp. Punjab & Sindh Bank, Palika Bazar, Islamabad.
	CONNECT CARE - Allied Telecom Service , R.B. Rattanchand Market, Nr. PNB, Katra Ahluwalia, Amritsar	Malhotra STD PCO - Batala Road, Surinder Kumar & Brothers, Inside sultanwind gate, Amritsar
	CONNECT COLLECTION CENTRE -- R.S. Tower, Hall Bazaar, Amritsar	Saini Medical Hall - Putlighar Chowk, Amritsar, All ATMs of BOP, ICICI, HDFC
	CONNECT COLLECTION CENTRE --Node no. 6, 273 H, OPP JAY CEE MOTORS, 100 FT ROAD, AMRITSAR	
	CONNECT CARE - SCO 953/549, Nr Saini Ice Factory, Nr. Milan Palace, Batala Road, Amritsar.	
	CONNECT COLLECTION CENTRE-Node no.5, Namdhari Kanda , Tarantaran Road, Amritsar	
	CONNECT COLLECTION CENTRE -- SCO 54, KABIR PARK MARKET, OPP. GNDU, AMRITSAR	
	SHOP 45, 2ND FLOOR, NEHRU SHOPPING COMPLEX, OPP NOKIA PRIORITY SHOWROOM, LAWRENCE ROAD, Amritsar, Punjab, 143001	
	HDFC - The Mall, AMRITSAR.	

The company has set up a dedicated customer grievance redressal cell that may be accessed through multichannel helpline 1920 for Product & Scheme/Billing, 1557 toll free for Internet/Technical Complaint, 198 toll free for wire line fault & 57218 toll free for VAS Deactivation from connect phone and from Non connect phones for Product Billing & Scheme 01725050505,Internet/Technical Fault 01725055355, Nodal Officer & Appellate Authority for complaint/Query. If you are not too happy with our response from the call centre with the timelines, you can contact or write to our Nodal Officer with the Docket/Complaint number anytime from Monday to Friday (9:30 am to 6:00 pm). Address: Quadrant Televentures Ltd(Formerly known as HFCL Infotel Ltd), B 71 Phase 7 Industrial Area Mohali, Phone: 01725013040, email:- nodal.officer@infotelconnect.com. If further you are still not pleased with Nodal Officer, you can make a further appeal to our Appellate Authority from Monday to Friday (9:30 am to 6:00 pm) by filling the Appeal form available on our website www.infotelconnect.com. Address: Quadrant Televentures Ltd(Formerly known as HFCL Infotel Ltd), B 71, Phase 7 Industrial Area Mohali, Phone: 01725013060, email: appellate.authority@infotelconnect.com.

Note: 1. Please make your payment only at the designated centers of your city.

Now ICICI & Citibank customers can pay their bills through the bill facility on www.icicibank.com & www.citibank.co.in.

Thank You For Being With Us

Connect Phone No:	01835050309
Account No. :	2196085
Bill No. :	23541238
Bill Date :	16-Sep-2011
Details of your Bill for the period :	16-Aug-2011 to 15-Sep-2011

Your Connect Tariff Plan	Zoom 597
Min Monthly Commitment	0
Rental	597

Description				Amount
1.	Monthly Charges			597.00
1.1	Rentals for basic service		597.00	
2.	Usage Charges			42.52
2.1	Voice	Pulse		
2.1.1	Call charges	839	8.39	
2.1.2	Local - Mobile	1721	17.21	
2.1.3	Local Others	214	7.04	
2.1.4	STD Charges	988	9.88	
3.	Discounts			-42.52
3.1	Discount		-42.52	
4.	Other Charges			0.00
5.	Adjustments			-50.00
5.1	LPC Waiver		-50.00	
	Sub Total			547.00
6.	Service Tax @10% + (Education cess @2% + Secondary & Higher Education cess @ 1%) on Service Tax			56.34
7.	Current Charges			603.34

Details of Chargeable Pulses			
Call Type	Pulses	Call Type	Pulses
Local	2774	STD	988
Intra	0	ISD	0
NCR	0	SMS Local	0